

AWWA HEALTH & SENIOR CARE
CREST REFERRAL FORM

1 REFERRAL SOURCE

Referral From : ☐ **Agency:** _____ ☐ **Clinic/Hospital:** _____ ☐ **Public:** _____

Referral Person/Designation (if any) :

Tel No. / DID :

Email :

Date of Referral :

Consent for Referral: Has Client / Family* consented to this referral and to the disclosure of enclosed information?

☐ Yes ☐ No

(*If Client lacks mental capacity to give consent, his/her immediate family member or caregiver is to give consent for this referral on his/her behalf)

2 SERVICE REQUIREMENT

About AWWA CREST [Community Resource, Engagement and Support Team]

AWWA CREST is a community outreach team that serves as a community safety network for people with and/at risk of depression, dementia and other mental health conditions. It also supports their caregivers with resources they need to continue to care for their loved ones at home and in the community.

Services Required:

- ☐ Casework support and follow-up
☐ Information & referral services
☐ Psychosocial interventions to Client and/or Caregiver
☐ Psychoeducation to Client and/or Caregiver
☐ Early Identification of Mental Health/Dementia Conditions through screenings

Eligibility Criteria:

- ☐ Singapore Citizen or Permanent Resident^
☐ 18 years old and above
☐ Lives within the following areas:
☐ Ang Mo Kio

And must meet at least one of the following criteria:

- ☐ May be at-risk / suspected of mental health and/or dementia conditions
☐ Diagnosed with mental health and/or dementia and needs community support
☐ Caregiver of persons with mental health and/or dementia needing caregiver support

Exclusion Criteria:

- Personality Disorder, Addiction, Eating Disorders, Neurodevelopmental disorders without other mental health conditions
- Individuals with violent tendencies

3 CLIENT'S PARTICULARS

Name: _____ **NRIC No:** _____ **Gender:** ☐ M ☐ F

Contact number(s): _____ (Tel / HP) **Date of Birth:** _____ **Age:** _____

Residential Address:

Housing Type: ☐ HDB 1 or 2-Room ☐ HDB 3-Room ☐ HDB 4-Room ☐ HDB 5-Room or larger ☐ Condo ☐ Landed Property

Housing Ownership:

- ☐ Purchased
☐ Rental
☐ Lodging

Living Arrangement:

- ☐ Alone ☐ Spouse only ☐ Children only
☐ Immediate family ☐ Relative ☐ Friend ☐ Others: _____

Spoken Language(s)/Dialect:

- ☐ English ☐ Malay ☐ Mandarin ☐ Tamil
☐ Hokkien ☐ Cantonese ☐ Teochew ☐ Hainanese

Race: _____ **Religion:** _____ **Marital Status:** _____

Education Level: <input type="checkbox"/> Primary <input type="checkbox"/> Secondary <input type="checkbox"/> Tertiary Education <input type="checkbox"/> No Formal Education					
Employment Status: <input type="checkbox"/> Employed Full-Time <input type="checkbox"/> Employed Part-Time <input type="checkbox"/> Self-Employed <input type="checkbox"/> Retired/Homemaker <input type="checkbox"/> Unemployed					
Occupation (or last known):			Has Domestic Worker: <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, is Domestic Worker the main caregiver? : <input type="checkbox"/> Yes <input type="checkbox"/> No		
Brief Social Information/Background: (Please provide social report if available)					

4 CAREGIVER / NOK'S PARTICULARS

Name of Caregiver:		NRIC No:	Gender: <input type="checkbox"/> M <input type="checkbox"/> F
Contact number(s)/Email:		Date of Birth:	Age:
Relationship to Client: <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Relative <input type="checkbox"/> Friend <input type="checkbox"/> Domestic Helper <input type="checkbox"/> Others:			
Residential Address: <input type="checkbox"/> Tick if address is same as Client. Otherwise, please fill in address.			
Housing Type: <input type="checkbox"/> HDB 1 or 2 Room <input type="checkbox"/> HDB 3-Room <input type="checkbox"/> HDB 4-Room <input type="checkbox"/> HDB 5-Room <input type="checkbox"/> Condo <input type="checkbox"/> Landed Property			
Housing Ownership: <input type="checkbox"/> Purchased <input type="checkbox"/> Rental <input type="checkbox"/> Lodging		Living Arrangements: <input type="checkbox"/> Alone <input type="checkbox"/> Spouse only <input checked="" type="checkbox"/> Children only <input type="checkbox"/> Immediate family <input type="checkbox"/> Relative <input type="checkbox"/> Friend <input type="checkbox"/> Others: _____	
Spoken Language(s)/Dialect: <div style="display: flex; justify-content: space-between;"><div><input type="checkbox"/>English <input type="checkbox"/>Hokkien</div><div><input type="checkbox"/>Malay <input type="checkbox"/>Cantonese</div><div><input type="checkbox"/>Mandarin <input type="checkbox"/>Teochew</div><div><input type="checkbox"/>Tamil <input type="checkbox"/>Hainanese</div></div>			
Race:	Religion:		Marital Status:
Education Level: <input type="checkbox"/> Primary <input type="checkbox"/> Secondary <input type="checkbox"/> Tertiary Education <input type="checkbox"/> No Formal Education			
Employment Status: <input type="checkbox"/> Employed Full-Time <input type="checkbox"/> Employed Part-Time <input type="checkbox"/> Self-Employed <input type="checkbox"/> Retired/Homemaker <input type="checkbox"/> Unemployed			
Occupation (or last known):	Zarit Score (if available): / 48		Date of Screening:
Describe Signs of Caregiver Stress (if any) : <input type="checkbox"/> Tick if caregiver would like to be referred to a Caregiver Support Network			

5 CLIENT'S INFORMATION

A. Reason(s) for Referral:

B. Brief Medical History, Social History & Functional Status:

For referral from healthcare professionals, please provide following information, latest discharge summary or clinical assessment notes (if available).
For referral from public, please describe and provide information according to your knowledge / understanding.

Mobility Status:

☐ Independent

☐ Ambulant with
walking aid

☐ Ambulant with
assistance

☐ Wheelchair-bound

☐ Bed-bound

Basic Activities of Daily Living (BADLs)

BADL	Independent	Requires Assistance	Dependent
Feeding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dressing/Grooming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Toileting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bathing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transferring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ambulation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Instrumental Activities of Daily Living (IADLs)

IADL	Independent	Requires Assistance	Dependent
Grocery shopping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
House Keeping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meals preparation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laundry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use of phone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Managing finances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Managing medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Screening Test	Date of Screening	Baseline Score	Formally Diagnosed?
EBAS-DEP		/ 8	Depression: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, indicate date of diagnosis:
AMT		/ 10	Dementia: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, indicate date of diagnosis:
PHQ-4		/ 4	
PHQ-9		/ 9	Depressive Disorders: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, indicate date of diagnosis:
GAD-7		/ 7	Anxiety Disorder: <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, indicate date of diagnosis:
WHODAS 2.0		/ 60	
Zarit Burden Scale-12 (Caregiver)		/ 48	

Client's TCUs / Upcoming medical appointment(s)

Hospital / Clinic:	Hospital / Clinic:	Hospital / Clinic:
Date / Time:	Date / Time:	Date / Time:

C. Known Community Services:

Agency Name / Service Type (E.g. Family Service Centre, Social Service Office, Day Care Centre, Home-based services, other case management services etc.)	Name of Staff	Contact No. / Email

Please send completed referral form to: crest@awwa.org.sg Thank you.

HSC/CREST/REFERRAL FORM/MAR 2025